

# Project Profile



**Telisys  
Engineered, Furnished  
and Installed**



**MODEL 100 Com Server  
Model 48B Phones**

**T1 ISDN Trunking**

**Flash Memory Voicemail  
(8 Ports, 140 Hours)**

**REMOTE AGENTS  
VIA THE INTER-  
NET!**



**Ballpark Cost  
\$10k—\$20k**

**Completed  
May, 2007**

KaiserQuotes.com is a licensed insurance agency offering Kaiser Permanente Health Insurance Quotes for California and Georgia plans. We are able to provide you with an accurate health insurance quote whether you are an individual, small business, or group looking to fight the high costs involved in getting quality health insurance.

750 Mendocino Avenue  
Santa Rosa, CA 95401

For over 40 years, Kaiser Permanente has helped people maintain and improve their health through its network of hospitals and insurers. Kaiserquotes.com is authorized to provide you with the most competitive pricing available on health insurance company, family, and individual plans. We give you the ability to get an online health insurance quote in the privacy of your own home or business, which you can then compare to quotes from other insurance providers.

For self-employed individuals, we may be able to provide group insurance coverage. Self-employed Individuals find Kaiser plans provide the same great services available to small group and large group members. If you are looking to maintain your health with an affordable health insurance plan from Kaiser Permanente, then KaiserQuotes.com can help you get the coverage you need. Our offices are located in Santa Rosa California. We offer personalized live support along with the knowledge and experience required to help you choose the best rates and benefit coverage on HMO healthcare plans from Kaiser Permanente.

**Plain and simple, this is a serious call center. Their 800 numbers all route to the ESI automated attendant which classifies callers as individual or group insurance prospects. Calls are then sent to department agents that have logged in and to department queues calls when all agents are busy. Queued callers are displayed on the phone LCDs of busy agents and will overflow to other groups if not pickup up in time.**

1241 CLEVELAND AVENUE  
SANTA ROSA, CA 95401

TELEPHONE 707-579-8595 FAX 707-579-1851

www.telisys.net